

GURU



HELP
24/5

The industry's only
FREE, LIVE help
& training 24/5

There's a GURU for that. Go ahead, ask us anything.

Get the GURU via app, chat, email, phone, video or on your product.

GURU is an unprecedented support and training solution for everyone, with our highly trained engineers at the helm.

Easily schedule training sessions, as many as you need, at a time that works for you.

One-click access across a suite of OneScreen hardware and software solutions.

Go ahead, ask us anything

- a simple product functionality
- a more complex integration
- locating a feature
- ask the GURU Monday-Friday 24 hours



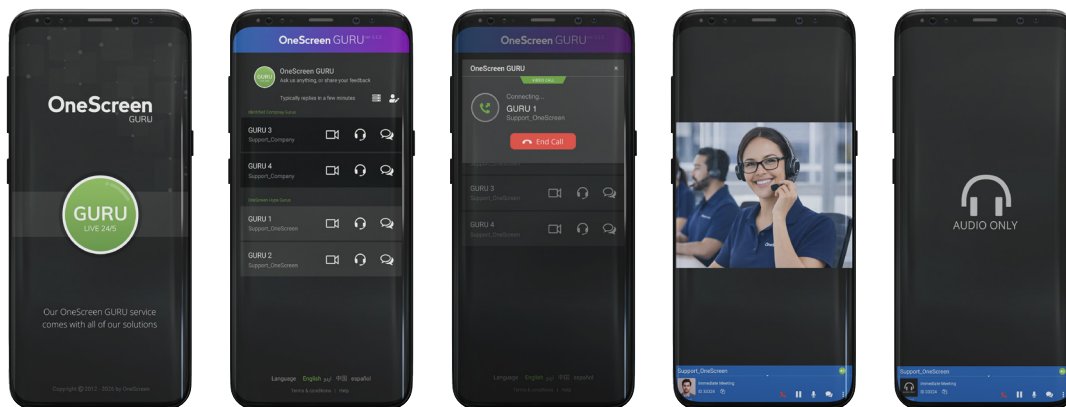
Look for the big green button on all OneScreen products and softwares.

Start a video call, audio call or chat with one of our experts.



How do I use the GURU button?

- Click on/ touch the button
- Select your preferred form of communication from chat, audio call or video call
- For audio calls, the app will dial our GURU team and you can discuss your concerns without visual contact
- For video calls, you will be able to see our GURU and if your camera is allowed, the GURU will see you
- Once your call/chat with the GURU is completed, the app is closed and there is no recording or history log of calls or chats



Where can I find the GURU button?

- On the home screen of any OneScreen product
- Download the GURU app for Windows or MacOS & get a floating button on laptop screen
- Download the GURU app for Android for your phone or tablet
- If you prefer to email or call, no downloads are required! Just reach out at 855-898-8111 or support@onescreensolutions.com

